Accessibility Compliance Report

You can use one form to file an accessibility compliance report for up to 20 organizations. To do so, you need each organization's:

- legal name
- business number (BN9) or AODA identifier
- number of employees in Ontario
- address

Each organization must have the same:

- organization category
- number of employees range (e.g. 20-49, 50+)
- certifier
- answers to all of the accessibility compliance questions

If not, you will need to complete a separate form for each organization.

Organization information

Table 1: Organization category, number of employee range and reporting year

Organization Category (required)	Number of employee range (required)	Reporting year (required)
Designated Public Sector	50+ employees	2025 DPS

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Business details

How to count your employees?

In your employee count, include all:

- full-time employees
- part-time employees
- seasonal employees
- contract workers

Do not count:

- employees outside Ontario
- volunteers
- independent contractors
- organizations with zero (0) employees are not required to submit an Accessibility Compliance Report and should submit an Organization Profile Update instead.

How to find my CRA business number?

You can find your BN9 number by:

- Logging into the CRA My Business Account
- Checking your GST/HST or Corporation Notice of Assessment under Notice Details
- Checking your GST/HST credit notice
- To learn more, visit Business number - Business number - Canada.ca (https://www.canada.ca/en/services/taxes/business-number.html?utm_campaign=not-applicable&utm_medium=vanity-url&utm_source=canada-ca_business-number)

How to find your industry?

You can search for North American Industry Classification (NAICS) codes using the Statistics Canada website (https://www23.statcan.gc.ca/imdb/p3VD.pl?Function=getVD&TVD=1369825)

Ministry for Seniors and Accessibility   **Designated Public Sector Accessibility Compliance Report**

Table 2: Organization business details (maximum up to 20)

Item Number	Organization legal name (required)	Number of employees in Ontario (required)	Business number (BN9) or AODA identifier (required)	Operating / business name	Organization Sector (required)	Subsector (required)	Industry Group (required)
Item # 1	THE CORPORATION OF THE TOWNSHIP OF ALFRED-PLANTAGENET	146	892444779		91 - Public Administration	913 - Local, Municipal and Regional Public Administration	9139 - Other Local, Municipal and Regional Public Administration

Business address

Address at which letters can be sent to the company director/officer accountable for the organization's compliance with the AODA.

Table 3: Organization business address (maximum up to 20)

Item Number	Organization legal name (required)	Address line 1 (required)	Address line 2	City (required)	Province or State (required)	Postal code or Zip code (required)	Country (required)
Item # 1	THE CORPORATION OF THE TOWNSHIP OF ALFRED-PLANTAGENET	205 Old Highway 17		Plantagenet	ON (Ontario)	K0B 1L0	Canada

Mailing address

Address where letters can be sent to the person responsible for coordinating the organization's AODA compliance activities.

Table 4: Organization mailing address (maximum up to 20)

Item Number	Organization legal name (required)	Address line 1 (required)	Address line 2	City (required)	Province or State (required)	Postal code or Zip code (required)	Country (required)
Item # 1	THE CORPORATION OF THE TOWNSHIP OF ALFRED-PLANTAGENET	205 Old Highway 17		Plantagenet	ON (Ontario)	K0B 1L0	Canada

Understanding accessibility requirements

Before you begin your report, you can learn about your accessibility requirements at ontario.ca/accessibility (https://www.ontario.ca/page/accessibility-in-ontario)

Additional accessibility requirements apply if you are:

- a library board (https://www.ontario.ca/page/how-make-information-accessible#section-7)
- a producer of education material (e.g. textbooks) (https://www.ontario.ca/page/how-make-information-accessible#section-6)
- an education institution (e.g. school board, college, university or school) (https://www.ontario.ca/page/how-make-information-accessible#section-6)
- a municipality (https://www.ontario.ca/page/accessibility-rules-public-sector-organizations)

Is your organization a municipality? (required) ☑ Yes   ☐ No (If answer is no, please go to Certification statement section)

Is your municipality submitting this report on behalf of any local boards (e.g., Library Board, Police Board)? (required) ☑ Yes   ☐ No (If answer is no, please go to Certification statement section)

If you are a municipality submitting this report, and submitting on behalf of local boards, please indicate which boards below.

Board information

Please note you can provide up to 20 boards.

Table 5: Board information (maximum up to 20)

Item Number	Board Name (required)	Board Type (required) (e.g. Police Board, Library Board, Other (Please specify))	Date added (required) (yyyy-mm-dd)
Item # 1	Bibliotheque Publique du Canton d'Alfred et/and Plantagenet Township Public Libraries	Library board	2025-11-26

Certification statement

Section 15 of the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) requires that accessibility reports include a statement certifying that all the required information has been provided and is accurate, signed by a person with authority to bind the organization(s).

Note: It is an offence under the Act to provide false or misleading information in an accessibility report filed under the AODA.

The certifier may designate a primary contact for the Ministry for Seniors and Accessibility to contact the organization(s); otherwise, the certifier will be the main contact.

Certifier: Someone who can legally bind the organization(s).

Primary Contact: The person who will be the main contact for accessibility issues.

Acknowledgement

☑ I certify that all the information is accurate, and I have the authority to bind the organization (required)

Certification date (yyyy-mm-dd) (required) _____2025-11-26_____

Certifier information

Table 6: Certifier information

Last name (required)	First name (required)	Position title (required)	Business phone number (required)	Business phone number extension	Email (required)	Alternate phone number	Alternate phone number extension	Fax number
Prudhomme	Julie	Clerk	613-673-4797		jprudhomme@alfred-plantagenet.com			

Primary contact for the organization(s)

☑ Check if the primary contact is same as the certifier

Table 7: Primary contact information

Last name (required)	First name (required)	Position title (required)	Business phone number (required)	Business phone number extension	Email (required)	Alternate phone number	Alternate phone number extension	Fax number
Prudhomme	Julie	Clerk	613-673-4797		jprudhomme@alfred-plantagenet.com			

Ministry for Seniors and Accessibility   **Designated Public Sector Accessibility Compliance Report**

Compliance questions

General Section

Is your organization in compliance with all applicable requirements of the General Section?   ☐ Yes ☑ No

Resources for Question
- Read Ontario Regulation 191/11, Part I: General (https://www.ontario.ca/laws/regulation/110191#BK0 ↗)
- Learn more about your requirements for question 1 (https://www.ontario.ca/page/accessibility-rules-public-sector-organizations ↗)
- Accessibility Policy Sample (https://forms.mgcs.gov.on.ca/dataset/on00090 ↗)
- Designated Public Sector and Multi-Year Accessibility Plans (https://forms.mgcs.gov.on.ca/dataset/on00120 ↗)
- Accessibility Training Requirements Checklist (https://forms.mgcs.gov.on.ca/dataset/on00092 ↗)
- The Accessibility Standards Checklist (https://forms.mgcs.gov.on.ca/dataset/on00125 ↗)

If answer for the question is no, please check all checkboxes that apply regarding your non-compliance:

☐ Accessibility Policies
☐ Multi-Year Accessibility Plans
☐ Self-Service Kiosks
☑ Training staff
☐ Training records
☐ Other (please specify):

Comments for Question (Please provide additional details to support your answer)
Section 7(1)(c) -A few contracted instructors (Line dancing / Zumba) and pickleball organizers who utilize / rent our municipal facilities need to obtain training .

Information and Communications Standards

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Ministry for Seniors and Accessibility　　　　　　**Designated Public Sector Accessibility Compliance Report**

Is your organization in compliance with all applicable requirements of the Information and Communications Standards? ☑ Yes　☐ No

Resources for Question

• Read Ontario Regulation 191/11, Part II: Information and Communications Standards (https://www.ontario.ca/laws/regulation/110191#BK8 ↗)

• Accessible Educational and Training Resources and Materials Checklist (https://forms.mgcs.gov.on.ca/dataset/on00119 ↗)

• World Wide Web Consortium Web Content Accessibility Guidelines (WCAG) 2.0 (https://www.w3.org/WAI/standards-guidelines/wcag/ ↗)

• The Accessibility Standards Checklist (https://forms.mgcs.gov.on.ca/dataset/on00125 ↗)

Comments for Question (Please provide additional details to support your answer)
We have worked with our vendor to ensure that our website is WCAG 2.0 Level AA compliant. The design and development of a new, fully accessible website using Drupal, including a complete revision of all site content was completed on November 4th 2025.

Employment Standards

Is your organization in compliance with all applicable requirements of the Employment Standards? ☑ Yes　☐ No

Resources for Question

• Read Ontario Regulation 191/11, Part III: Employment Standards (https://www.ontario.ca/laws/regulation/110191#BK20 ↗)

• Learn more about your requirements for question 3 (https://www.ontario.ca/page/accessibility-rules-public-sector-organizations#section-8 ↗)

• Sample Return to Work Process and Plan (https://forms.mgcs.gov.on.ca/dataset/0047 ↗)

• Sample Accommodation Process and Plan (https://forms.mgcs.gov.on.ca/dataset/0048 ↗)

• Providing Accessible Emergency Information to Staff (https://forms.mgcs.gov.on.ca/dataset/on00032 ↗)

• Accessible Recruitment Process (https://forms.mgcs.gov.on.ca/dataset/on00031 ↗)

• The Accessibility Standards Checklist (https://forms.mgcs.gov.on.ca/dataset/on00125 ↗)

Comments for Question (Please provide additional details to support your answer)
All new municipal employees and volunteers are provided the required training as soon as practicable. (Accessibility standards and Human Rights Code) The Corporation keeps a training record to track the names of employees who completed the training and the dates it was completed. The Township notifies its employees and the public of the availability of accommodation for applicants with disabilities in its recruitment processes. During the recruitment process, we inform selected applicants that adjustments to assessment materials or processes are available upon request. If accommodation is requested, we consult with them to provide appropriate support based on their accessibility needs. New employees are informed of our policy that supports its employees and clients with disabilities. We provide accessible documents or arrange to make them available. We also provide individualized workplace emergency response plans for employees with disabilities and for the person designated by the employer to provide assistance. We will review the individualized workplace emergency response information. We develop a written process for creating documented individual accommodation plans for employees with disabilities, including all the required elements as per the regulations. The return-to-work process already outlines the steps to facilitate the return to work.   In addition to the requirements in section 7, we ensure that all employees receive ongoing training about our new procedures, policies, services and facilities. We also keep records of the training provided and promote career development and advancement for all employees.

Transportation Standards

- Does your organization provide transportation services, either directly or through a third party? ☐ Yes   ☑ No

Resources for Question

• Read Ontario Regulation 191/11, Part IV: Transportation Standards (https://www.ontario.ca/laws/regulation/110191#BK34 ↗)

• Learn more about your requirements for question 4 (https://www.ontario.ca/page/accessibility-rules-public-sector-organizations#section-10 ↗)

• Transportation Standards Reference Guide (https://forms.mgcs.gov.on.ca/dataset/on00336 ↗)

Comments for Question (Please provide additional details to support your answer)

Design of Public Spaces Standards

Is your organization in compliance with all applicable requirements of the Design of Public Spaces Standards?   ☐ Yes ☑ No

Resources for Question
• Read Ontario Regulation 191/11, Part IV.1: Design of Public Spaces Standards (https://www.ontario.ca/laws/regulation/110191#BK91 ↗)
• Learn more about the requirements for Question 5 (https://www.ontario.ca/page/accessibility-rules-public-sector-organizations#section-11 ↗)
• Design of Public Spaces Standards (DOPS) Reference Guide (https://forms.mgcs.gov.on.ca/dataset/on00335 ↗)

If answer for the question is no, please check all checkboxes that apply regarding your non-compliance:

☑ Outdoor public spaces, such as beach access routes or recreational trails
☑ Outdoor public spaces, such as sidewalks and walkways, accessible to people with disabilities
☑ Accessible parking including minimum number and type of parking spaces
☐ Service counters, waiting areas
☑ Accessible outdoor public use eating areas
☑ Other (please specify): I am the municipal clerk

Comments for Question (Please provide additional details to support your answer)
A document listing our municipality's non-compliance areas could not be uploaded into this comment box but could be provided upon request.

Customer Service Standards

Is your organization in compliance with all applicable requirements of the Customer Service Standards? ☑ Yes   ☐ No

Resources for Question
- Read Ontario Regulation 191/11, Part IV.2: Customer Service Standards (https://www.ontario.ca/laws/regulation/110191#BK148 ↗)
- Learn more about your requirements for question 6 (https://www.ontario.ca/page/accessibility-rules-public-sector-organizations#section-7 ↗)
- The Accessibility Standards Checklist (https://forms.mgcs.gov.on.ca/dataset/on00125 ↗)

Comments for Question (Please provide additional details to support your answer)